IDP (16 ETCS) at TeleClinic GmbH in collaboration with the Entrepreneurship Research Institute

**BUILT A WEB-BASED SERVICE THAT COMPUTES & DISPLAYS TRENDS IN PATIENT REQUESTS**

Are you looking for an IDP where you can take ownership from conception to implementation? Then take this chance!

**YOUR TASK.** A large part of TeleClinic’s operation relies on having agents to handle incoming requests from our patients and doctors. One of our challenges is to detect trends or unexpected problems as they occur in real time. We need a way to monitor and alert whenever we see an increase in requests about a certain issue. Your task is to analyze the contact reasons of these requests, categorize them and display them in a web-based dashboard. During this IDP you have full responsibility and ownership from the conception to the implementation of this service.

**YOUR SKILLS.** We are looking for a doers who are motivated to develop this service on their own responsibility. You should also have experience in the following areas:

- Solid knowledge of programming in Python (or a similar programming language)
- Knowledge of the ETL (extract, transform, load) process
- First experience with APIs (e.g. REST API)
- Knowledge of text mining (topic classification) is a plus
- Strong analytical mindset and very good problem solving skills
- Good communication

**YOUR APPLICATION.** Please send your application to philipp.weidenbach@teleclinic.com. You can apply both with your CV or your LinkedIn profile.

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**TeleClinic - FROM DIAGNOSIS TO DELIVERY.** TeleClinic is Germany’s leading provider of telemedical services - including digital prescriptions and sick notes. Founded in 2015, TeleClinic was sold in summer 2020 to the Swiss Zur Rose Group, which among other things operates the DocMorris mail-order pharmacy. The aim of this new network is to create a digital health ecosystem and to enable patients to live a better life with digital health solutions - from diagnosis to delivery.